

J.S Quality Electrical Services Ltd

☎ 0121 531 6884 ☎ 07753393562

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ELECSA Approved Contractor – Registration No: EPP23165

Also a member of the Fix A Home approved trader scheme for Dudley Council

Electrical Emergency & Breakdown Cover **Policy Summary**

Summary

This policy meets the needs of the homeowners requiring assistance in the event of certain problems with the permanent electrical wiring at their property. You may need to review the cover periodically to ensure it remains adequate to your needs.

This policy runs for 12 months.

Type of Cover

The cover you have chosen is Electrical Emergency & Breakdown Cover.

Exclusion Period

To prevent claims on existing problems and to keep premiums low, there is an initial exclusion period of 14 days when you will not be covered, giving you 11 and a half months cover in your first year. For existing policy holders, if you decide to renew your policy before the date of expiry, there will be no exclusion period at renewal.

Who is eligible for the policy?

This policy is for homeowners only. Retail, commercial and other premises are not eligible for this cover. The property must be your permanent home and owned and solely occupied by you and your family as a private residence with no business use.

Making a Claim

If an incident occurs at your property, which is covered by your policy, please contact us on 0121 531 6884 or 07753393562 and we will arrange for the incident to be dealt with in accordance with the policy.

When will I be covered?

For new policy holders, your policy starts the day your application is processed, you would then be able to make a claim following the exclusion period.

Significant Features & Benefits

The main benefits and exclusions under the policy are set out on the next page:



GOLD COVER - £19.50 per month



<u>What is covered?</u>	<u>What is not covered?</u>
New fuse board replacements	Water Pumps
Emergency Power Failure	Boilers
All parts & labour	Household Appliances
Circuit breakers on fuse boards	Full and part re-wires
Existing sockets	Extra sockets and lights
Existing lights replaced with light pendant	Rubber or lead covered cables
Light bulbs	
Faulty cable	
Security Lights	
Outside sockets	
Outside lights above 2m from the ground – parts up the value of £25	
Outside supply cable – armoured cable only	
Burglar alarms – parts up to the value of £50	
Showers – parts up to the value of £50	
Fused spurs	
Shower pull cords	
Light pull cords	
Cooker switches	
Smoke & heat detectors (mains powered only)	
BT phone sockets - only upon checking with the provider that there line is not faulty	
Any main switch gear on consumer side	
Shaver points	
Extractor fans up to 4 inches	
LED Bulbs	
Storage heaters - parts up to the value of £40	
Meter tails on consumer side	
Annual Visual Inspection	



SILVER COVER - £12.50 per month



<u>What is covered?</u>	<u>What is not covered?</u>
Emergency Power Failure	Household Appliances
Annual Visual Inspection	Full and part re-wires
Existing lights replaced with light pendant	Extra sockets and lights
Existing sockets	New fuse board replacements
Circuit breakers on fuse boards	Water Pumps
Shower pull cords	Boilers
Light pull cords	Light bulbs
Cooker switches	Security Lights
Fused spurs	Faulty cable
Meter tails on consumer side	Outside sockets & lights
Any main switch gear on consumer side	Outside supply cable
	Showers
	Burglar Alarms
	Smoke & heat detectors
	BT phone sockets
	Shaver points
	Extractor fans
	LED Bulbs
	Storage heaters
	Rubber or lead covered cables



BRONZE COVER - £7.50 per month



<u>What is covered?</u>
Emergency Power Failure ONLY
Annual Visual Inspection

Complaints Procedure

If you have a complaint please contact us on 0121 531 6884 or 07753393562, every effort will be made to resolve your complaint to your satisfaction.

What are the benefits of this cover?

Unlike larger companies that **hide clauses within their terms and condition booklets**, here at J S Quality Electrical Services Ltd this policy summary (gold, silver or bronze) **is the exact cover you will be getting.**

You will be getting piece of mind 24/7, 365 days of the year.

In the event of power failure or breakdowns there will be NO call out charge fee and NO excessive bill at the end.

As an added benefit of all the covers available you will be offered an annual visual inspection, this includes: check fuse board connections, check all circuit breakers to ensure there is no overheating, test safety devices on fuse board to ensure they are operation correctly, visually check on sockets and light fittings to ensure there is no overheating.

How much will it cost?

Gold cover is £19.50 per month, Silver is £12.50 per month and Bronze is £7.50 per month. There is **NO EXCESS** and **NO HIDDEN CHARGES.**

Cancellation Rights

If you find that this cover does not meet your needs, please contact us on 0121 531 6884 within 28 days of the policy start date which is inclusive of your 14 day statutory cancellation period and we will cancel this policy.

Payment Details

Payment to be made via standing order to J S Quality Electrical Services Ltd.

You can either set this up with your bank or J S Quality Electrical Services Ltd can set it up on your behalf.

What to do now?

Contact us by telephone or email and we will set you up on our system and provide you with a written contract for you to sign.

DON'T FORGET
NO EXCESS CHARGES, NO HIDDEN COSTS,
NO BIG BILL AT THE END, PEACE OF MIND 365 days a year 24/7,
VISUAL INSPECTION ANNUALLY WORTH OVER £80